



भारत सरकार Government of India
 वित्त मंत्रालय Ministry of Finance
 राजस्व विभाग Department of Revenue
 मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय

Office of the Chief Commissioner of Customs (Preventive)

नंबर: 1, विलियम्स रोड, छावनी, तिरुचिरापल्ली, तमिलनाडु, पिनकोड-620001

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Date:22-04-2025

MINUTES OF THE CCFC MEETING

Meeting of the Custom Clearance Facilitation Committee (CCFC) was held on 24.03.2025 at 11:00AM at the Conference Hall, Tiruchirappalli Customs (Preventive) zone, Trichy in hybrid mode under the Chairmanship of Shri S.K.Vimalanathan, Chief Commissioner of Customs, Tiruchirappalli (Preventive) zone.

2. The CCFC meeting was attended by the following representatives of the Officers of the Tiruchirappalli (Preventive) Zone & other members/ stake holders from the trade, who utilise the Customs Facilities the Jurisdiction of Zone.

A. Officers of the Customs (Preventive) Zone, Tiruchirappalli:

1. Shri. Vikas Nair, Commissioner, Tuticorin Customs
2. Shri. P. Ram Mohan, Additional Commissioner , CCO, Trichy
3. Shri. Vijaya Krishna Velan, Additinal Commissioner, Trichy Customs
4. Shri. T.Usha Devi, Additional Commissioner, Tuticorin Customs
5. Shri. Sree Hari Sankar P, Joint Commissioner, Tuticorin Customs
6. Shri. Umesh Rathod. Joint Commissioner, Trichy Customs
7. Shri. Jai Arvind G, Joint Commissioner, Trichy Customs
8. Shri.Kathirvel P, Deputy Commissioner, Tuticorin Customs
9. Dr. Pravin Gavaskar G., Deputy Commissioner, Tuticorin Customs
10. Smt. Shalini Sushmitha K., Deputy Commissioner, Tuticorin Customs

11. Shri.R.Prakash, Deputy Commissioner, Cuddalore Customs, Trichy Customs
12. Shri. Jagan Babu, Deputy Commissioner, Hqrs, Trichy Customs
13. Shri.Rajendran S.,Assistant Commissioner, Tuticorin Customs
14. Shri. C Sundar Baskar, Assistant Commissioner, Tuticorin Customs
15. Shri. A.Raman, Assistant Commissioner, CCO, Trichy
16. Shri. G. Ravi Arputharaj, Assistant Commissioner, CPU, Coimbatore
17. Shri. Sundararajan, Assistant Commissioner, Tuticorin Customs
18. Shri. Balraj Menon, Assistant Commissioner, Tuticorin Customs
19. Shri. K.Vishwanathan, Superintendent, CCO,Trichy
20. Shri. Bharat Singh Meena, Superintendent, CCO, Trichy
21. Shri. Beera Vineeth, Superintendent, CCO, Trichy

B. Partner Government Agencies (PGA,s):

1. Shri. A.M. Baraiya, Plant Quarantine Station, Trichy
2. Shri. Abdul Rahman, Port Health Officer, Nagapattinam
3. Representative of Textiles Committee, Tirupur
4. Representative of Wildlife Crime Control Bureau, Chennai

C. CHA/Trade Association's:

1. Shri. A.S.Ramasamy, Secretary, Tuticorin Custom Broker Assn(TCBA), Tuticorin
2. Shri. J. Pinto Villavarayar, TCBA, Tuticorin
3. Shri. V.Minesh Raja, TCBA
4. Shri. R.Rajesh Kumar, Jt. Secretary, Coimbatore Custom House & Steamer Agents Associatoin (CHAASAAC), Coimbatore
5. Shri.Rangasamy Manoharan, Vice President, CHAASAAC, Coimbatore
6. Shri George Bush
7. Shri Vijay Bala
8. Representative of M/s. SPD Freights, Coimbatore
9. Representative of M/s. PL Shipping
10. Shri.N.Murugesan

11. Shri. Jovita Vikrant
12. Shri. Jeyanth Thomas
13. Shri. Karthikeyan, M/s. Sans Cargo
14. Representative of M/s. Leela Logistics
15. Shri. Manikandan J
16. Shri. Selvakumar R
17. Shri. Subramanian S
18. Shri. Rajesh Kumar P
19. Shri. Raghunandhaanan r.vi
20. Shri. G.Kandiban, M/s.Ganga Machines,Coimbatore
21. Shri. V.Chandru, M/s. Active Freight Logistics, Hosur

D. Custodian/ CFS Association/ICD Association/Vessel Agent/Steamer Agent:

1. Shri.Celestine J. Villavarayar, CFS Association, Tuticorin
2. Representative of Pondicherry Port
3. Representative of M/s. National Association of Container Freight Station, Tuticorin
4. Shri Shreyansh Shah, ICD, Hosur
5. Shri.Rexon, Vessel Agent, Tuticorin
6. Shri.Mani Nagarajan Subramanian, ICD, Pulichapallam / Ambur CFS.
7. Representative of ICD Chettinad Logistics
8. Representative of Interglobal Logisolutions
9. Representative of M/s. Cuddlore Port
10. Shri. Arun, DBGT

The following agenda items, which had been collected from the members in advance, were taken up for discussion.

1. Accessibility on ICES/Single Window in respect of Query Raised by PGA/Customs -:

1a. It was informed by the PGA, the WCCB, Chennai that in the event of delay in OOC / LEO in respect of import or export consignments arising out of Customs verification / investigation/other compliance requirements, the reasons may be communicated by the Customs department to the importer / exporter to avoid any misunderstanding that the

delay is on the part of WCCB.

(WCCB, Chennai)

Reply: The Chairman informed that whenever, any query is raised by Customs in respect of import / export cargo, the same status is communicated online to the importer / exporter.

1b. In the cases where the WCCB report for export consignment is withheld for any reason, the same is updated in the ICES system i.e. in Single Window but the exporter is not able to view the same and they are not able to respond to the query immediately. In view of the above, it may be ensured that the exporter can view the query in the ICES (Single Window), so that that the exporter can submit their reply. This will also pave path for quick clearance of the consignments.

(WCCB, Chennai)

Reply: The Chairman informed that as per CBIC Advisory No. 01/2021 dated 05.01.2021 issued by DD, ICES, DG Systems, New Delhi, the importer / Exporter can view the query raised by PGA. In case of any specific instance of issue faced in this regard may be brought to the notice for escalating the issue with DG Systems.

2. Recognition of Association-:

Application requesting recognition of Custom Broker & Shipping Agents Association has been submitted to Tiruchirappalli Customs Commissionerate vide reference no. SRG/Coimbatore North/180/2024 dated 20.01.2025 for recognition. The same is pending around last 2 months.

(Point by CHAASAAC, Coimbatore)

Reply: The Joint Commissioner of Customs, Tiruchirappalli Commissionerate informed that the file is under process Hqrs. Policy Section and decision will be taken in this regard and the same will be conveyed shortly.

(Action – Joint Commissioner,
Tiruchirappalli Commissionerate)

3. EDI Service Centre-:

3a. The Association requested for re-opening of service center at all formations which was closed on 03/01/2025.

(Point by CHAASAAC, Coimbatore)

3b. The Sanmar Group is regular importer at Cuddalore, Karaikal and Nagapattinam Ports. The importer has informed that no service center is in operation in these ports. Due to non-availability of the EDI Service Centre in their division, they are facing difficulties making amendment with respect to IGM & Bills of Entry.

(Point by M/s. Sanmar Group, Chennai)

3c. We have been informed in the PTFC Meeting held on 28.01.2025, the contract of the service center vendor M/s. Xeam Ventres Pvt. Ltd., extended till 31.03.2025. We request to kindly address with DG System to continue the functioning of service center, as it is required for major amendments of Shipping Bill / Bill of Entry and also certain IGM amendments filings are done.

(point by TCBA, Tuticorin)

3d. Customs to provide written instructions to custodians for temporary EDI service center arrangements at all locations until a permanent solution is available.

(point by CHAASAAC, Coimbatore)

Reply: The Chairman informed that it is a pan-India issue, as the vendors appointed centrally by the DG systems, New Delhi and the continuation of the Service Centre is under the purview of DG, Systems. However, Chairman assured that the issue will be taken up with DG Systems for a suitable remedial measure.

(Action –JC/ADC, Tiruchirappalli & Tuticorin Commissionerates)

4. G Card holder Exam-:

The G card exam has not been conducted Tiruchirappalli Commissionerate in as assured in the previous meeting.

(Point by CHAASAAC, Coimbatore)

Reply: The Chairman informed that the Public Notice No.15/2025 dated 18.03.2025 has been issued by Tiruchirappalli Commissionerate for conducting G card Examination during June, 2025.

5. Custom Broker Directory on ICEGATE-:

In the event of amendment in the CB profile in the CBLMS portal, presently the CB needs

to approach Chennai Customs / Tuticorin Customs for the same even for the licences pertaining to Tiruchirappalli Commissionerate. It was requested that the amendment should also be carried out by Policy Section, Tiruchirappalli Commissionerate. It was requested that the facility regarding access to Custom Broker Directory on ICEGATE for necessary amendments CB Licence may be enabled in Tiruchirappalli Commissionerate itself. This will bring down CBs hardships.

(Point by CHAASAAC, Coimbatore)

Reply: The chairman informed that the matter has already been addressed to DG systems by EDI, Customs Hqrs., Trichy vide letter dated 22.01.2025. Chairman directed the System Manager of Trichy Commissionerate to follow up with DG Systems for getting the required role in ICES.

(Action – System Manager, Tiruchirappalli Commissionerate)

6. Resolving the EGM & Gateway Error at ICD's- :

The LCL cargo are moved from the ICDs in the jurisdiction of this Customs Zone to the Gateway Port by trucks. In these cases, in the truck number is mentioned as container number. After stuffing the cargo in the container in the gateway port, the appropriate container number is replaced with the truck number. After this exercise only the EGM is being filed. In the event of non-updating of the container number against the truck number, the same leads to 'C error'. The exporter has to approach the gateway port for necessary amendment. It is requested that as the cargo is exported from the ICD, provision of amendment may be made available in the ICD itself or required software change to be made for avoiding the error in the system while comparing the details from sub-EGM. This facility will be helpful the exporters.

(Point by CHAASAAC, Coimbatore)

Reply: The Chairman informed that the EGM is a mandatory document filed by the shipping line or carrier at the Gateway Port (where the vessel actually sails from) and that it is a legal compliance. Hence, EGM amendments can be carried out by the same shipping line or carrier only at the Gate way port only. Hence, extending the said option of amendment of the said EGM at the ICD level may not be possible. On request of association regarding the software change in the EGM, the Chairman directed the concerned Commissionerate to take up the issue with DG system if the same is feasible.

(Action – System Manager, Tiruchirappalli Commissionerate)

7. IGST Pendency-:

Delay in IGST Refund Processing in respect of Shipping Bill No. 5577392 dated 01.10.2020. Under the said shipping bill the IGST refund amount of ₹4,49,168/-is pending since the

amount has not been credited due to “Permanent Cancellation by PAO for Transaction.” Despite completing all necessary procedures, including updating bank details and corresponding with ICEGATE, PFMS, and Customs, the refund amount of ₹4,49,168/- remains pending.

{ point by M/s. Ganga Machines, Coimbatore }

Reply: The Chairman informed that this issue still remains and it is informed by the field formation that due to closure of bank account mapped in the system, IGST refund could not be credited in exporter’s account after successful generation of scroll. Presently, the shipping bill is not reflecting in the system and hence customs officers are not able to generate scroll. The issue has been escalated with ICEGATE by the department and also by the exporter.

(Action – Joint Commissioner I/C of Coimbatore - Tiruchirappalli Commissionerate)

8. Difficulties Faced by CHA at ICD, Hosur- :

Some CHA's raised that they face impediments at Hosur ICD due to unsatisfactory service and unprofessional attitude of its custodian. Unlike other Container Freight Stations (CFS) or Inland Container Depots (ICD), Hosur ICD requires unnecessary documentation and port-free time, causing delays and increasing costs. Hence, it was requested that the Customs Department may cause urgent intervention to address these concerns and issue necessary directives for a cost-effective and trade-friendly approach. Persistent management inefficiencies at Hosur ICD may lead to revenue loss and compel exporters and importers to shift to nearby facilities. Requested the department to resolve these challenges.

The issue pertains to two reasons as follows-

- (1) Insisting of Delivery Order for movement of container / cargo from Chennai to ICD Hosur, which is not in practice with the other locations where they operate and
- (2) Despite handing over the required Delivery order and Delivery request form, the custodian requires 2 -3 days over and above the port free days which is normally 3 days.

(point by Shri. V. Chandra Kimar, MD, M/s. Active Freight Logistics)

Reply: The Chairman has instructed the Custodian and the CHA to submit the actual data to Additional Commissioner, Trichy Customs. Further Chairman instructed that the data may be studied and the issue may be raised with Chennai Customs to resolve the issue.

(Action – ADC, I/C of ICD, Hosur - Tiruchirappalli Commissionerate)

9. Request for a Joint/Additional Commissioner Level Customs Officer at Coimbatore -:

Request for posting a Joint/Additional Commissioner Level Customs Officer at Coimbatore. Earlier the Coimbatore Customs has the Commissionerate office at Coimbatore to resolve the issues viz get endorsements, processing licenses etc and this area has large numbers of importers and exporters. Hence, a senior officer of Customs at the level of Additional/ Joint Commissioner may be posted at Coimbatore.

(point by CHAASAAC, Coimbatore)

Reply: The Chairman instructed the Tiruchirappalli Commissionerate to examine the feasibility for posting of Joint/Additional Commissioner at Coimbatore.

(Action – Joint Commissioner I/C of Coimbatore - Tiruchirappalli Commissionerate)

10. Implementation of SCMTR at Pondicherry Port:-

The SCMTR has not been rolled out at Pondicherry Port.

(point by Shri. Rajesh, M/s. Sanmar Group, Chennai)

Reply: The Chairman informed that implementation of SCMTR at minor ports is under process. Further, he suggested that an interactive session can be arranged with officers of DG Systems to resolve the issue in respect of minor ports like Cuddalore / Pondicherry / Nagapattinam. Further Chairman requested the officials representing the ports to list out issues faced by them in SCMTR immediately so that the same could be taken up with DG Systems for early resolution. The meeting through virtual mode can be conducted at the earliest.

(Action – System Manager, Tiruchirappalli Commissionerate)

11. Bills of Entry Pending for Out of Charge:-

Out of Charge has not been given for the Bills of entry which was marked by the system to FSSAI and Drug Controller based on CTH/CCR Instructions. FSSAI NOC received via system itself whereas NOC from Drug controller was not received via system. Hence system does not allow the OOC. However manual NOC from drug controller was submitted by the Importer/CB. Hence it is requested to allow manual OOC.

(point by Shri. Sasi Kumar, M/s. Sree Exim, Coimbatore)

Reply:- The Chairman informed that in the cases in which system shows the pendency of NOC and the manual NOC submitted by the Importer/CB, the OCC may be allowed by overriding the NOC requirement in the system. The Chairman instructed the officers to process the pending Bills of entry in such cases immediately.

(Action – Joint Commissioner I/C of Coimbatore - Tiruchirappalli Commissionerate)

12. DBK/IGST scroll function Ambur CFS-:

The role of Drawback/IGST of the regular posted Superintendent is not working which is peculiar problem in Ambur CFS. The Superintendent is also not able to generate scroll whereas the officers with additional charge or when then said role assigned to other officers, they are able to generate the scroll.

(point by Shri. Mani, Sattava)

Reply: The Chairman informed that this does not appear to be a local issue since the exports from Ambur CFS are using the port code of Arrakonam ICD which is not operational. The Chairman instructed the Commissionerate to collect details from the Custodian so that the issue could be taken up with DG, Systems.

(Action – ADC/JC in charge of CFS, Ambur - Tiruchirappalli Commissionerate)

13. ICETAB-:

Introduction of ICETAB was landmark achievement of CBIC, however at grass root level clearance have been inconvenienced and delayed substantially due to various technically reasons in operation of ICETAB. It may be noted that there are issues of connectivity, bandwidth and most importantly delay in uploading and transmission of message due to system issues. It was requested to address the issues faced and whatever examination report are to be given and time taken should be similar to present EDI System.

(Point by TCBA, Tuticorin)

Reply: The Chairman pointed out that the bandwidth of Internet connectivity in certain CFS/ ICD is poor and even the hardware needs to be replaced for better connectivity. Chairman requested the Custodians to improve their internet connectivity for speedy clearance. The Commissionerates have been instructed to insist the custodians for resolving the slow internet connectivity issue. Further, the Chairman informed that CBIC is monitoring the performance of ICETAB utility and hence the earlier practice of feeding import examination report through AIOs may not be possible.

(Action - ADC / JC in-charge of ICDs/CFS - Tiruchirappalli & Tuticorin Commissionerate)

14. Functioning of Scanner at Tuticorin Port-:

The container scanning facility was installed at Tuticorin Port in the year 2014 with Mobile Gama-ray container scanner and then Drive through scanner was installed, those 2 scanners are not functional and we are using the Drive through container scanner installed in September 2022 by VOC Port Authority. We would like to inform that the

scanner was out of order from 06.03.2025 and rectified on 07.03.2025 by 22:00 hrs. So, we request to kindly facilitate additional scanner to avoid the delay.

(Point by TCBA, Tuticorin)

Reply: The chairman informed that the selection of containers for scanning to be done based on the scanner availability. With regard to additional container scanner, Commissioner, Tuticorin informed that once the CAMC is awarded, the Fixed X-ray Scanner belonging to Customs will be fully operational again. In the meantime, SOP will be issued shortly for 100% examination of the containers selected for scanning but not scanned whenever Drive Through Container Scanner is non-operational.

(Action –ADC, Tuticorin Commissionerate)

15. Simplification of Customs Clearance Process for Second-Hand Machinery

Consignments-:

The introduction of ICETAB has made the clearance process for second-hand machinery consignments cumbersome. Currently, the bill of entry is marked for a first check, requiring a chartered engineer's valuation. This necessitates de-stuffing the machines twice to complete customs clearance.

- i) Machineries are de-stuffed from the container for the CE examination, and re-stuffed into the container.
- ii) After receiving the CE report, the inspector must upload photographs of the machine in ICETAB before forwarding the report to the Superintendent. This requires de-stuffing the machines again. This double de-stuffing process significantly increases clearance costs and dwell time, while also raising the risk of machine damage. To resolve this issue, it is requested that inspectors be allowed to take photographs during the initial de-stuffing, which can then be used when preparing the report. Enabling this facility in ICETAB operations would greatly facilitate trade and simplify the clearance process for second-hand machinery consignments.

(point by TCBA, Tuticorin)

Reply: The Chairman informed that the examination of second-hand machinery by Chartered Engineers and customs officer could be conducted simultaneously. However, if any technical difficulty is faced to upload the photographs at the time of feeding of examination report in the ICETAB, the issue will be taken up with DG, System.

(Action –System Manager, Tuticorin Commissionerate)

Copy Submitted to

The Joint Secretary (Customs)

CBIC, North Block, New Delhi

Copy to:

The Deputy/Assistant Commissioner (EDI), CC(P) Office, Tiruchirappalli

(With a request to upload the minutes of the meeting in the Tiruchirappalli Preventive Zone website)